

**PUNJAB STATE ELECTRICITY REGULATORY COMMISSION**

**SCO 220-221, SECTOR 34-A, CHANDIGARH**

**PUBLIC NOTICE**

**INVITING OBJECTIONS/COMMENTS**

**In respect of amendments in Consumer Complaint Handling Procedure (CCHP)**

For speedy resolution of consumer grievances, the Commission has notified the Consumer Complaint Handling Procedure (CCHP). In order to expeditiously resolve the monetary complaints of the consumers, it is proposed to enhance the financial limits for settlement of monetary disputes by the Dispute Settlement Committees. A Copy of the Staff Paper containing draft amendments can be downloaded from the web-site of the Commission [www.pserc.in](http://www.pserc.in). The staff paper does not necessarily represent the views of the Commission. Objections/Comments are invited from the general public and stakeholders in respect of the proposed amendments so as to reach the Commission at the address mentioned above on or before 24.08.2018.

Secretary

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