**Before**

**Corporate Consumer Grievances Redressal Forum,**

**Punjab State Power Corporation Limited, Ludhiana**

**CF-129/23 (T- 140/2023)**

**M/S Kisco Casting India Ltd. V/s Op’ Mandi Gobindgarh**

**Account no. 3002309643**

**PROCEEDINGS cum ORDER (Dated: 26.09.2023)**

**Petitioner/Consumer Side** : Sh. G.S. Mittal

**Respondent / PSPCL Side** : Er. Aman Gupta/ASE, DS Divn., Mandi Gobindgarh

Respondent submitted reply to the petition in five sets which is taken on record. One copy handed over to the petitioner.

Petitioner raised the following two issues in his petition: -

1. As per bill dated 24.03.2023, amount of Rs. 20750678/- is lying outstanding as security with Respondent. As per Regulation 16.4 of Supply Code-2014, security has not been refunded from last 4-5 years due to some software issues.
2. Petitioner applied for extension of Contract Demand from 6000 KVA to 10000 KVA but later he submitted his request to extend Contract Demand from 6000 KVA to 8000 KVA only. But the same has not proceeded by the Respondent yet.

Respondent in his reply submitted that amount of Rs. 5574827/- is excess AACD and for initiating refund, consumer is required to submit original receipts of ACD to his office. Forum observed that as per Regulation 16 of Supply Code-2014 amended from time to time, security is to be reviewed annually in case of HT/EHT consumers and there is no such regulation as per which original receipts of security can be demanded. Respondent then stated that amount of excess AACD will be refunded to the petitioner to which petitioner agreed.

Forum further observed that the dispute regarding change in Contract Demand in already applied case of extension in Contract Demand, cannot be considered in this Forum being a non-monetary dispute as per Regulation 2.8 of PSERC (Forum & Ombudsman)(2nd Amendment) Regulations 2021.

**After hearing both the parties Forum decided to register the case and closed it.**

**ORDER**

**Security be reviewed as per Regulation no. 16 of Supply Code-2014 and excess amount, if any, be refunded as per instructions of PSPCL.**

**The case is decided accordingly.**

**(CA. Baneet Kumar Singla) (Er. Himat Singh Dhillon)**

**Member (Finance) Independent Member**

**(Er. Navdeep Singh Chahal) (Er. Kuldeep Singh)**

**Permanent Invitee Chairperson**

**O/o CE. Commercial, PSPCL**

**Place: Ludhiana**

**Date: 26.09.2023**